

Erin Warr (Office Manager)

Erin has been with Connors & Ferris since 2004 and has experience and excels in all facets of attorney and client services. While Erin maintains multiple responsibilities in the office, her primary responsibilities are the management of the Connors & Ferris offices and attorney support.

Erin, her husband Chris and their two sons will soon be welcoming a new baby to their family and ours.



Kim Davis (Paralegal)

Many of you may know Kim as that super friendly voice at Connors & Ferris. Kim came to our office in 2003 and brought with her a vast knowledge of workers' compensation and customer service. Kim's primary focus is on client service and attorney support.

Kim recently saw her daughter off to college; a moment that she will confess brought sadness but great pride to her. Nonetheless, she still has her 2nd grader Josh to keep daily life exciting!



Kayte Steenberg (Secretary)

Kayte has been with us for three years in February. Kayte has made a huge impression not only on all of us here, but also our clients as she is our face and voice in Buffalo.

Kayte and her husband Tim got married this past summer and it was a social highlight and all-around great time for the Connors & Ferris gang! Kayte, a professional bodybuilder, has competed, and continues to compete in local competitions.



Holly Fennessy (Receptionist, Client Services)

Holly will be celebrating her one-year anniversary with Connors & Ferris this December. Holly normally is the first person that greets visitors to our Rochester office and we can not have a better representative in this regard. Holly is also most likely the first voice you hear at our office on the phone. On top of assisting all of our clients, Holly has become an integral part of our attorney support network.

Holly, a staunch Yankees fan, enjoyed this past baseball season.



Jessica Case (Client Services, Attorney Support)

Jessica presents a very professional, pleasant, calm and helpful service to all our clients. Jessica joined us at the end of last year and celebrates her one year anniversary with us — her unrestrained exuberance is a valuable commodity in our office. Jess's primary responsibilities are supporting the attorneys in our office on top of assisting our clients. Jess is an ultimate team player and is always willing to chip in — wherever, whenever needed.

Jessica is active in sports and is currently training for her first long distance race, so the next time you speak with her, wish her luck!



Dear Client:

It's hard to believe that the holidays are upon us yet, here they are! During the holiday season we should all take stock in the things that we should be grateful for and at Connors & Ferris, we are truly grateful for the opportunity to serve clients like you. We also want to "re-commit" ourselves to you with the promise that the attorneys and staff at Connors & Ferris will assist you in anyway we can so that you can focus on getting better.

Please know that we are also grateful for the many referrals you have made to us in the past. We appreciate the opportunity to help anyone with workers' compensation claims, social security disability claims and injuries resulting from motor vehicle accidents and will continue to fight the good fight on behalf of those family members, co-workers and friends you refer to us in 2010.

At Connors & Ferris, we look forward to an even better 2010. We wish you and yours a very Happy Holiday season.

Very truly yours,
Your team at
Connors & Ferris, LLP



*Become a fan of Connors & Ferris on the social networking site, Facebook.com.

Lyndsay Houle (Secretary, Attorney Support)

Lyndsay joined the Connors & Ferris team this past summer. Although Lyndsay is the "new kid on the block," she has had an immediate impact in our attorney support network. Even though Lyndsay's primary focus is on attorney support, she also jumps in to assist clients in whatever way she can. If you've spoken with Lyndsay on the phone, you will surely agree that she excels in getting issues resolved.

Lyndsay, an Aquinas Institute graduate, recently married Dan in September.





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3445 Winton Place
Suite 112
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Since our last holiday newsletter, there have been a lot of exciting things going on at Connors & Ferris. We'd like to share some of the 2009 highlights:

- › Jason Zack and Rodrigo Arcuri joined Connors & Ferris as associate attorneys
- › Our attorney/client services were expanded with the additions of Holly Fennessy, Jessica Case and Lyndsay Houle
- › Connors & Ferris and the Buffalo Bills joined forces to create the Connors & Ferris Green Zone Challenge in support of the Hunter's Hope Foundation
- › Connors & Ferris again sponsored the 2009 National Kidney Foundation Kidney Walk
- › Connors and Ferris were again very active in working with state leaders and the Injured Workers Bar Association on behalf of New York's injured workers following the 2007 Workers' Compensation reform

"Attorney Advertisement"

If you no longer wish to receive these newsletters, please email erln@connorsandferris.com



Happy Holidays!

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committed to serving you